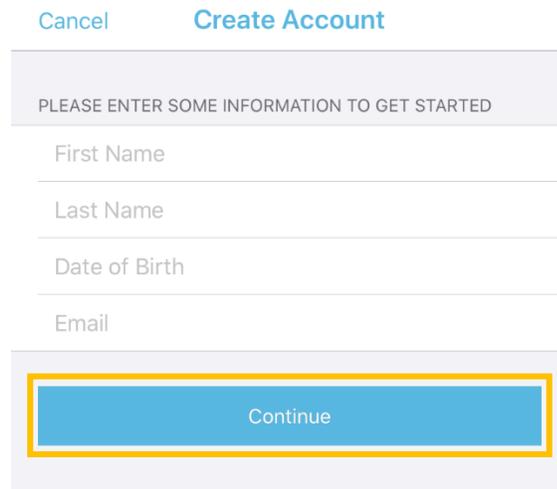


Register for JeffConnect Through the Mobile App

Patients at Jefferson Health can register for JeffConnect through the JeffConnect mobile app, available for download on [the App Store](#) and [Google Play](#). After registering for JeffConnect, you can use it anytime, anywhere to consult with a provider face-to-face using video technology.

To register for JeffConnect:

1. On the **Register** screen:
Enter your name and date of birth and email address. Then press continue.



Cancel Create Account

PLEASE ENTER SOME INFORMATION TO GET STARTED

First Name

Last Name

Date of Birth

Email

Continue

2. In the **Registration Information** section:
 1. Create a username
 2. Create and verify your JeffConnect password
 3. Tap **I agree to the Terms & Conditions.**
 4. Tap **I agree to the Privacy Policy.**

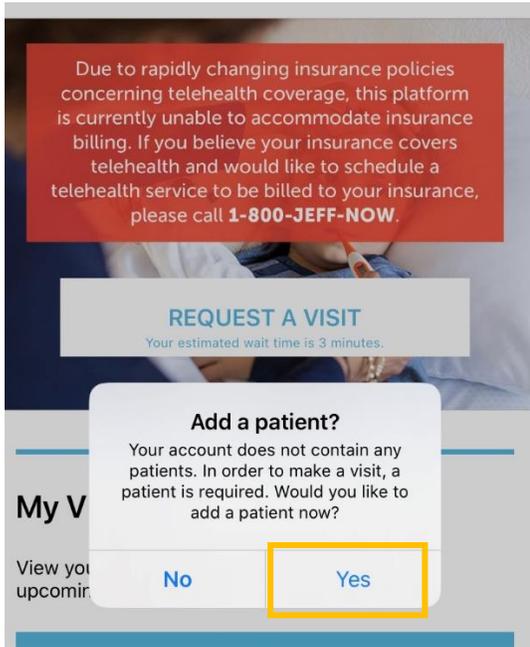
3. Tap **Register Your Username**.

The screenshot shows a mobile application registration screen titled "Register". At the top left is a back arrow, and at the top right is the title "Register". Below the title is a section titled "REGISTRATION INFORMATION" containing an email address field with "jsnow@gmail.com" and a "Username (Optional*)" field. The password field shows "Good" and two rows of 10 dots each. Below this is a note: "* Leave Username empty to default to Email address." The next section is "TERMS & CONDITIONS", with a link "Read Terms & Conditions" and a checked checkbox "I agree to the Terms & Conditions". The final section is "PRIVACY POLICY", with a link "Read Privacy Policy" and a checked checkbox "I agree to the Privacy Policy". At the bottom is a large blue button with an orange border labeled "REGISTER YOUR USERNAME".

4. On the **Security Questions** screen, select and answer the two security questions. Tap **Save Responses**.

The screenshot shows a mobile application "Security Questions" screen. At the top left is a back arrow, and at the top right is the title "Security Questions". Below the title is an introductory text: "If you ever need to reset your password, we will need to ask you a couple of simple questions." The first question is "QUESTION 1: In what city or town did your mother and father meet?" with the answer "Philly". The second question is "QUESTION 2: What is the name of a college you applied to but didn't attend?" with the answer "Phillip". At the bottom is a large blue button with an orange border labeled "SAVE RESPONSES".

5. You will then enter the home screen and will receive a pop up. Click “Yes” to add your patient information to your account.



6. On the Add Patient screen, choose “Myself” as the patient. Confirm demographic information and select your gender. Then press continue



7. Select how you found out about JeffConnect. If you are an employee of a contracted entity (Silvi), select **I have JeffConnect through my employer**.
 1. Unless the patient has heard from their employer that they have a medical coverage agreement with JeffConnect, select the third option. Only people with specific employee medical plans associated with JeffConnect, such as Jefferson Health medical plans, should select the first option.

HOW DID YOU FIND OUT ABOUT JEFFCONNECT?

I have JeffConnect through my employer

I have a JeffConnect Promo or Company Code

I don't have any of those, I just want to sign up for JeffConnect

VERIFY ELIGIBILITY

8. On the **Patient Details** screen:
 1. Enter your height and weight.
 2. Enter your address.
 3. Enter your mobile and home phone numbers.
 4. Enter your email.
 5. Select if you are hearing impaired
9. Tap **Next**.

Close Patient Details Next

HEIGHT & WEIGHT

5 10

111

ADDRESS

1025 Walnut St

Apt #

Philadelphia

PA 19107

PHONE NUMBERS

Mobile Phone

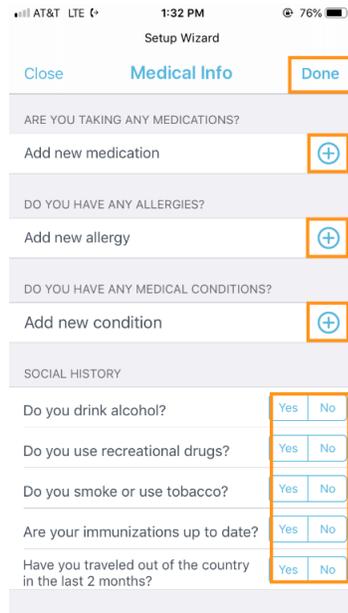
Home Phone

EMAIL

jsnow@gmail.com

10. On the **Medical Info** screen:

1. (Optional) Add any medication you're taking.
2. (Optional) Add your allergy information.
3. (Optional) Add any medical conditions.
4. (Required) Tap **Yes** or **No** to answer the Social History questions.
5. Tap **Done**.



11. On the Primary Care Physician Screen, choose “I do not wish to provide my primary care physician” to bypass this screen, and press Next.

12. You can then add other individuals to your account by pressing the + sign in the upper right hand corner, or press the ← arrow to go back to the home screen.

Congratulations! You've successfully registered for JeffConnect. To request a visit with an on-demand provider, please Request A Visit.

